



ST. JOSEPH COUNTY

ESTABLISHED 1830

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FOR IMMEDIATE RELEASE

St. Joseph County Reports Recently Uncovered Past Violations of Resident Rights at Portage Manor to Indiana Attorney General

June 29, 2023: St. Joseph County has recently brought to the attention of the Attorney General of the State of Indiana a series of recently uncovered violations of resident rights that occurred two or more years ago under a prior administrator at Portage Manor. The county's proactive measure is aimed at protecting the general public from future potential harm.

The report submitted to the Attorney General outlines several concerns related to the violation of resident rights at Portage Manor, a facility dedicated to providing quality care and services to its residents. While the violations were reported to have taken place under the supervision of a previous administrator, it is crucial to emphasize that these incidents occurred in the past and have since been addressed.

Portage Manor, under its current administration, has taken substantial measures to rectify and resolve the violations. The facility's dedicated staff has undergone additional training and education programs to reinforce resident rights, ethical practices, and a culture of compassion and respect.

As an organization committed to the well-being and safety of its residents, Portage Manor remains deeply committed to upholding the highest standards of care and adhering to all applicable laws and regulations through the date of its closure. The facility maintains a transparent and collaborative approach, working closely with regulatory authorities and implementing rigorous internal processes to ensure the well-being and satisfaction of its residents.

"We are deeply concerned about the past violations of resident rights that were brought to our attention," said Carl Baxmeyer, the current President of the Board of Commissioners. "Since assuming leadership, the Board of Commissioners has worked closely with the Portage Manor leadership team, and collectively we have diligently worked to address the issues and create a safe and nurturing environment for our residents. We remain fully committed to providing exceptional care and protecting the rights of our residents."



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The Board of Commissioners expresses its gratitude to the recently hired administrator for her vigilance in ensuring that these violations were reported to the Indiana Attorney General's office. The facility is openly and actively participating in a current State investigation and will willingly participate in further State inquiries that may be required to ensure transparency and accountability.

Residents and their families can be assured that Portage Manor continues to provide a compassionate and secure environment. The facility is committed to learning from past experiences and continuously improving its practices to maintain the highest standards of resident care until the final date of operation.

For media inquiries, please contact: sjccom@sjcindiana.com

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